





# Building Maintenance State of the Market report 2010

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## Headlines

- Workload - level of workload of the building repair and maintenance service (housing and non-housing) to change over the next 12 months?
  - Biggest category – stay the same – but movement away from this category c/f last survey
- Budgets - budget for the repairs and maintenance service to change over the next 12 months?
  - 20% more think a reduction



## Headlines

- Future of management arrangements over the next 12 months?
  - A lot of comments re alternative delivery models, more contractors who are cheaper; ALMOs; market testing...
- Average rates of pay for crafts?
  - Variety , about £1 increase on average, between £9.50 and £12.70 per hour



## Headlines

- Recruitment – only 1 out of 31 respondees having trouble recruiting or retaining – big change
- Absence levels – 45% unacceptable
- Trading externally – 40% yes; 37% not considering
- Growth areas – renewables, energy efficiency; new build housing/non-housing; external; school estate development
- Reduced work – capital expenditure, any non essential work



## Headlines

- Further questions about
  - Personal workload
  - Use of ICT, diagnostics, call centres...
  - Bonus schemes
  - Apprenticeship schemes
  
- APSE website – Briefing 10/53 September 2010



## How can APSE help?

- Range of topics
- What else can we do?



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